



E-View



Access Documents Online

MVi's E-View program is like having multiple customer service representatives available 24X7 each and every day without the associated expenses, giving you an immediate ROI.

Customers today are requiring access to their financial information day and night. MVi's E-View will provide them with complete and immediate secure access to copies of their stored financial records, eliminating the need to staff a call center with expensive employee resources.

E-View allows your customers to retrieve specified document types such as statements, deposit records, receipts, loan documents and much more whether from their office, home, or on the road through a safe, secure web interface. E-View also gives your organization the flexibility to specify which records to make available to your customers.

- Easily integrates with most core data processing systems and third party home banking applications
- High level security features
- Delivers images over the Internet or within a local intranet
- Fully customizable settings, search criteria, and page displays
- Tabular format provides easy navigation
- Windows authentication is available on the local intranet
- Web friendly formats including: JPG, PDF, and GIF
- Works with all popular browser types including: Internet Explorer, Mozilla Firefox, Apple Safari, and Google Chrome.

Millennial Vision, Inc.
4578 Highland Drive, #A-150
Salt Lake City, UT 84117

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Product Specifications

How E-View Works

When information associated with a customer's account is stored in the Document Imaging Repository, E-View provides access to that information allowing secure delivery of the archived documents over the Internet.

This allows customers to view documents and other desired account information securely online at their convenience.

The customizable security settings in E-View provide the ability to allow certain documents to be viewed by the customer, while restricting access to other specified documents.

Document images can be accessed securely through a third party home banking provider or via a secure web page provided by MVi.

E-View can also be used over a local intranet allowing your staff quick access to customer documents and information online.

Flexibility

E-View is compatible with most core data processing systems, home banking providers, and third party windows based programs. It can also be deployed across most LAN and WAN environments.

MVi provides the necessary training and installation resources to ensure a smooth implementation within your organization.

Benefits to the Financial Institution:

- Improved customer service
- Improved staff productivity
- Reduction in research time
- Lower costs associated with call centers
- Quicker access to customer information
- Improved business continuity

Benefits to the Customer:

- 24 hour availability
- Secure access
- Less waiting time
- More convenience
- Review of document accuracy

Host Minimum System Requirements

Windows Server OS* (2003 or newer)

Dedicated Server

Secure Environment

SSL Certificate (for Internet use)

Firewall / DMZ

Customer Minimum System Requirements

Microsoft Internet Browser 6.0 or newer

*Windows is a registered trademark of Microsoft Corporation

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4578 Highland Drive, #A-150

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www.mviusa.com 888-684-6684

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